

Job Description

Job title: Assistant Gardener

Department: Garden team St Michael's Mount

Line management responsibilities: None

Reports to: Head Gardener / Assistant Head Gardener

Pay and benefits: £8.50 per hour, 1456 hours in total.

Principal purpose of role	<ul style="list-style-type: none"> • Assist with the day to day maintenance and development of the garden, taking delegated responsibility for aspects of the work. • Ensure the highest standards of conservation, horticulture and visitor experience.
Area of responsibility/tasks	<ul style="list-style-type: none"> • Assist in a range of practical horticultural work to develop, enhance and conserve the garden (and the wider landscape) and contribute to the delivery of associated projects. • Develop your own horticultural skills and knowledge with in-house training from the experienced team. • Work as a team player alongside colleagues and volunteers.
Customer service	<ul style="list-style-type: none"> • Engage with visitors to the garden to deliver the best possible visitor experience. • Plan and implement work with visitor access and their interest in mind. • Provide a great service to all our external and internal customers. • Be smart, polite and helpful at all times. • Be aware of all the activities offered on the Mount and be able to answer a range of questions (or know who to ask).
Health and safety	<ul style="list-style-type: none"> • Follow safe working practices and comply with all relevant Health and Safety requirements, COSHH and other regulations. • Be aware of emergency and first aid procedures. • Be vigilant for hazards and report them. • Keep records as required.

	<ul style="list-style-type: none"> • Ensure garden machinery and tools are used appropriately, properly maintained and stored away correctly.
Communication	<ul style="list-style-type: none"> • Communicate in a timely and effective manner at all times using a broad range of media. • Maintain radio contact while at work. • Be mindful of the mobile phone policy.
Vision and values	<ul style="list-style-type: none"> • Understand and demonstrate the behaviours that underpin our values. • Be aware of the role of you and your team in achieving our vision and objectives.
Other	<ul style="list-style-type: none"> • Strive for sustainability and efficiency. • Be an advocate for the St Aubyn Estates and the National Trust. • Assist with any other tasks which are reasonably requested, for the better performance of your duties or for the achievement of our vision.