

## Person Specification

**Role title:** Live on, Fulltime Boat Operator

**Responsibilities:** To provide a safe and efficient transport link between St Michael's Mount and the mainland, assisting in all servicing and maintenance of the fleet of boats, the St Michael amphibious craft and road vehicles. Ensuring at all times, a good level of customer service is maintained.

**Reports to:** Head Boatman

**Evidence sources** *AF* = application form | *IV* = interview | *Test* = test | *Ref* = references

Section	Criteria	Essential	Desirable	Source
Education, vocational training and qualifications	Marine qualifications to lead towards Boat Operator Licence at St Michaels Mount <ul style="list-style-type: none"> <li>• RYA, Powerboat level 2</li> <li>• VHF Marine Radio licence</li> <li>• ML5 Medical</li> <li>• RYA First Aid</li> <li>• RYA Sea Survival</li> <li>• Additional qualifications</li> </ul>		√	<i>AF, IV</i>
	Workshop/ Boat building skills and certificates <ul style="list-style-type: none"> <li>• Abrasive Wheels</li> <li>• Drilling</li> <li>• Welding</li> <li>• Wood work</li> <li>• Fibre glassing</li> </ul>		√	<i>AF, IV, REF</i>
	Knowledge in one of the following engineering practices <ul style="list-style-type: none"> <li>• Mechanical</li> <li>• Electrical</li> <li>• Hydraulic</li> <li>• Fibreglass laminating</li> <li>• The ability to create, update and maintain records and filing.</li> </ul>	√		<i>AF, IV, REF</i>

<b>Section</b>	<b>Criteria</b>	<b>Essential</b>	<b>Desirable</b>	<b>Source</b>
	Marine qualifications to lead towards Boatmaster Licence at St Michaels Mount <ul style="list-style-type: none"> <li>• STCW 10</li> <li>• Boat master licence Tier 2</li> </ul>		√	<i>AF</i>
Experience	Full Clean driving Licence	√		<i>AF</i>
	180 degree Excavator certificate of competence. (JCB)		√	<i>AF</i>
	Knowledge of small boats, how they work etc.		√	<i>AF, IV</i>
	Working under pressure	√		<i>AF, IV</i>
	Service and repair record keeping of individual boats and vehicles.	√		<i>AF, IV</i>
	Small team experience and versatility.		√	<i>AF, IV</i>
	Able to work to deadlines amongst a varied operation.		√	<i>AF, IV</i>
Technical skills and abilities	Ability to use Microsoft Office applications to an intermediate level		√	<i>REF, AF</i>
Interpersonal skills and other characteristics	Honest	√		<i>IV, REF</i>
	Considerate	√		<i>IV, REF</i>
	Resourceful	√		<i>IV, REF</i>
	Energetic	√		<i>IV, REF</i>
	Responsible	√		<i>IV, REF</i>
	Communication	√		<i>IV, AF</i>

<b>Section</b>	<b>Criteria</b>	<b>Essential</b>	<b>Desirable</b>	<b>Source</b>
	All year round <ul style="list-style-type: none"> <li>• New Year's Day</li> <li>• Feb half term</li> <li>• Easter</li> <li>• Whitsun</li> <li>• August Bank Holiday</li> <li>• October Half term</li> <li>• Christmas</li> </ul>	√		<i>AF, IV</i>
	Rota'd lifestyle/ Irregular work pattern	√		<i>IV, REF</i>
	Flexible working, early starts, late finishes, Changes to rota at short notice to suit island operation	√		<i>IV</i>
	Highly Motivated	√		<i>IV</i>
	Character and Charisma to offer a first class service to every visitor.	√		<i>IV, AF</i>
	Punctuality	√		<i>IV</i>
	Reliability/ Consistent	√		<i>IV, AF</i>
Motivation and commitment	Motivated and committed to become part of our island community	√		<i>IV</i>
	Committed to bring and introduce improvement ideas to the department	√		<i>IV</i>